## Booking, additional costs, keys

Thank you for taking an interest in our rooms. Before you actually book your room, please check our website <a href="https://www.vestide.nl/en/alles-over-huren/practical-information/general-information/">https://www.vestide.nl/en/alles-over-huren/practical-information/</a>

Here you can find extra info on the building and room:

- Inventorylist: what is in the room
- Houserules: provides the manuals and advice on maintenance.

## Booking, pre-payment, contract

Fontys and TU/e have reserved accommodations for their international students. Once they have approved your application, they can issue an account to our bookingpage. This account is issued once only and is usable for a restricted number of days.

With this account you can book your accommodation. If you log-in and start using the account, you agree to these terms:

- Once booked, your account is ended and the room is reserved for you. Bookings can not be canceled!
- If for any reasons, you do not wish to make use of the room, you can terminate your booking, but only with one months notice. (not exchange students).
- Exchange students: If for any reasons, you do not wish to make use of the room, you can not cancel nor terminate your booking, please contact your Educational Institution.

- We keep the room reserved from a set date, the contract starts at that date, even if you arrive on a later date.
- During the bookingproces, you make a prepayment for the rent. Make sure your creditcard or Paypal account is valid and has sufficient balance on the account.
- This is covering the prepayment on rent, depending on your studies (1month, 2 months or full semester).
- If payment is bounced, the room is not reserved for you and can be booked by other students.
- Aditional costs you pay on your arrival:
  - o Deposit
  - Linen package
  - Cleaning costs
  - Rest of the month rent (depending on your starting date)
- Contract and general terms of the tenancy agreement
  - You can find the general terms: generalterms-of-the-tenancy-agreement-foraccommodation.pdf (vestide.nl)
  - The contract itself is under Dutch law and is drawn in Dutch. We email you this after your booking. You need to sign this Dutch document. Ofcourse we also provide you with an English copy.

## The community in the building

In each building lives a studentvolunteer, who can help you, once you've arrived and introduces you to your new environment. Each building has an active facebookcommunity, which is moderated by the studentvolunteer(s).