User manual
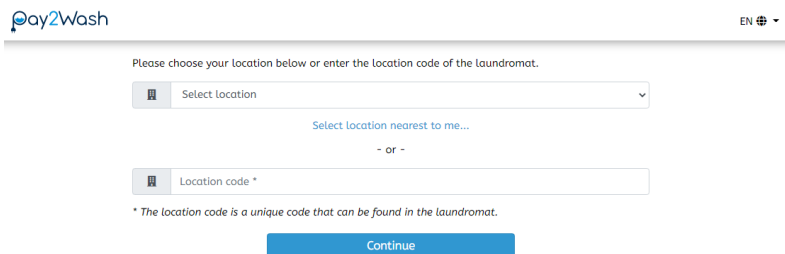
1.1 Create account

In order to use the laundromat you will first need an account. You can create one via http://laundry.vandeweijer.com.

Open this website. Then you see the next page:
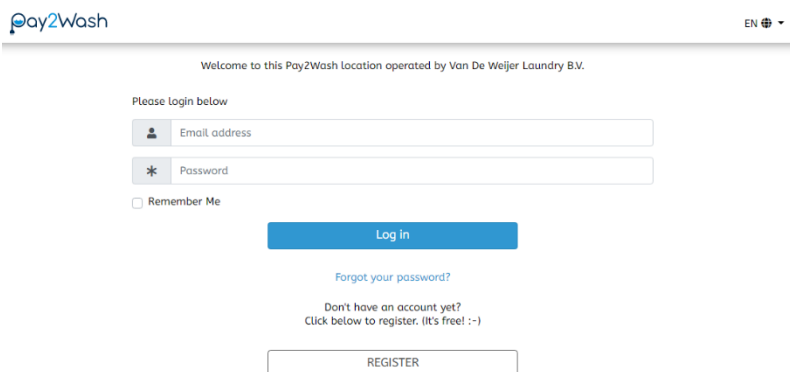
1) Choose **Aurora TU/e**.
2) The location code is: **ZB1465**.

Then click on the button 'Continu'.

3) Fill in your email address and choose a password.

Pay2Wash

Fill in your details below:

👤	Name
📧	Email address
✳	Password
✳	Confirm password
🔤	English
🏢	Location code *

* The location code is a unique code that can be found in the laundromat.

☐ I agree to the Terms & Conditions and the Privacy policy

[Register]

Click on the button 'REGISTER'.

4) Fill in your details. Check the box next to *I agree to the Terms & Conditions and the Privacy Policy* after you read it.

5) Then click on 'Register' again.

1.2 User account

When your account has been created you can login using your username and password. You will then be taken to your personal account page that displays the following options:

1. **1.** Your credits
2. **2.** Add credits
3. **3.** Current availability
4. **4.** Log out

1.3 Add Credits

You will be able to add money to your account. You can do so by clicking on €0,00 ➕ .

1) Click or fill in the amount that you would like to add.
2) Select the payment method. You can pay using: iDEAL, Bank transfer, PayPal or credit card.
3) Click on 'Complete transaction'.

Account balance:			€0,00

Select the desired amount to add:

€25,-	€50,-	€75,-	€100,-

...or enter an amount yourself

Amounts below 20.00 are subject to an extra transaction fee.

Select payment method ⌄

Payment method fee:

Transaction fee:

Total amount due:

Cancel   Complete transaction

4) After you made the transaction you need to log in again. Now you see that the balance is upgraded to the amount you chose.

1.4 Transaction history

Go to 'My account'. Click on 'View transactions' to see the history of your transactions.
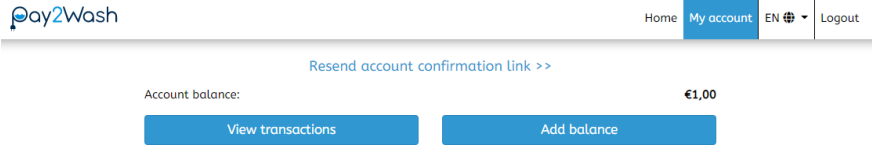
1.5 The Laundromat

Display with user options;

1) Language etc.

2) You can choose your options by choosing the number, which you can find before the menu item using the keypad

3) Hold card for NFC payment

4) Not in use

1.6 Selecting an appliance by using the laundromat terminal

The terminal will show you which appliance is available for use. (If one is crossed out it means it's not available.)

1) You can select an available appliance by punching in its number on the keypad.
2) Confirm your selection by pressing the green "V" symbol.
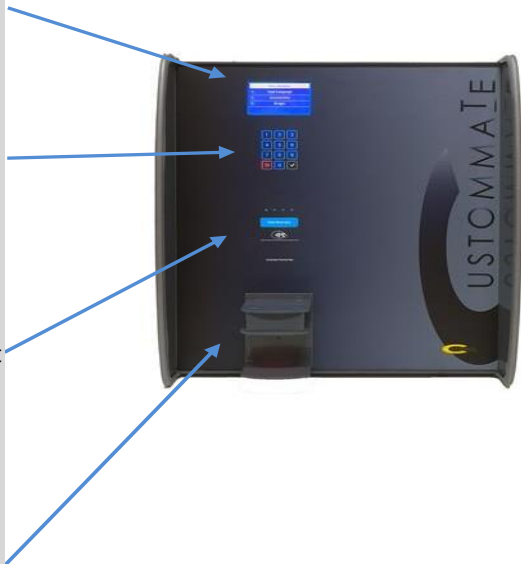3) If you have enough money in your account, the chosen appliance will be activated for operation. (You can cancel by using the red "↵" button on the left side.) You will have to start the washer or dryer at the appliance itself. If you wait for too long, the activation will expire.

⚠ **Attention:**

- THE AMOUNT YOU HAVE TO PAY MUST BE ALWAYS AVAILABLE ON YOUR ACCOUNT.
- YOU HAVE TO START THE WASHING MACHINE OR THE DRYER YOURSELF ON THE MACHINE ITSELF.
- IF YOU WAIT TO LOANG TO START MACHINE THE ACTIVATION CAN EXPIRE.

1.7 Adding money to your account using the laundromat terminal

1) Go to "Upgrade credits" on the main screen by selecting the corresponding number on the keypad.
2) Present your QR-code when asked. Next you can enter the amount that you would like to add (€ 1,- minimum) and you confirm this by pressing the green "V" button.
3) After that you will have to present your bank card to the contactless payment terminal.

Please note: Your card has to be compatible with the contactless payment standard. In general you can recognize a compatible card if this logo is printed on it:

If your card is not compatible, you can add money to your account by using your personal account page. (See description above.)