



VESTIDE
STUDENT HOUSING

House Rules Hapertbouw

Keys

After signing your rent agreement, you receive the keys. We would urgently request you **not** to put an address label with the address of your accommodation on your key. So that, should you lose it, it cannot be misused.

Lost key

In case you lose your key, you should report this to Vestide. You can request a new key. Please check our website at www.vestide.nl in [Lost keys and duplicates – Vestide](#) for the prices of the keys. You will be provided with a new key if they are in stock. When you leave, you have to hand over all the keys to the employee of Vestide after the final inspection of your accommodation. Do not forget to bring your identity card or passport.

Lock out after working hours

You may dial our telephone number 040 - 2979380. A company will come to open your door. The costs for this visit, of approximately € 127,50 are for the tenant.

Rental payment

The rent of the accommodation has to be paid before the first of the month.
Our bank account number is: 340 84 35 in the name of Woonbedrijf SWS-Hhvl, District Vestide.

Cleaning

The residents have to keep their houses clean. Vestide will visit your house every three months to check on the hygiene. If the cleaning is not up to Vestide standards, Vestide will order the house to be cleaned by a professional company. If this occurs, the residents will have to pay the costs of cleaning.

Household waste

Please put household waste into disposable bags and put it in the waste containers in the underground refuse containers placed by the Municipality of Eindhoven. You receive a special pass to open the container. For instructions how to use it please see attachment. It is not permitted to leave the bags next to the containers.

No waste disposal bags should be left in the corridors, kitchens or outside in the garden, as they will attract vermin and will pollute the environment.

Paper

Waste-paper is collected on Tuesday on the odd weeks of the month. Please put them in a cardboard box or tie it up in a bundle. It is not allowed to leave your old paper in the main stairwell. Store it in your storage area, before putting it out for collection.

Bottles

Empty bottles should not be thrown out in the metal-grey container. Most soft drink bottles of one-and-a-half litres as well as glass beer bottles are returnable and can be handed in at any supermarket. All other bottles must be deposited in the bottle bank. Bottle banks can be found near supermarkets.

What if it doesn't fit in the container?

Rubbish which does not fit into the container or a bag is considered "large household waste" and has to be collected separately. Large household waste is collected against payment. You have to buy a so-called "Big Bag" at a municipal collection facility. Addresses of municipal collection facilities: Gabriel Metsulaan 5b, Lodewijkstraat 7. As soon as the "Big Bag" is full, you can call 040 -14040 to have it collected.

Having guests

Of course you can invite friends over to your room. If you want someone to stay over, ask Vestide for permission and do inform your housemates. The maximum period a guest can stay over is 3 nights.

Bicycle parking facilities

Bicycles have to be parked in the bicycle-shed in the cellar of the building. It is forbidden to park your bicycle somewhere else in the building. Please do not forget to lock your bicycle.

The shed is not meant for the storage of rubbish, paper and the like and must be left empty and clean upon your departure.

Safety

Make sure that the street doors are always closed properly. This will prevent unauthorized persons to enter. The proper closing of the doors is important for your and the other tenants safety.

Noise nuisance

Take into consideration that you are living with several people in the building. Don't make noise after 10.00 o'clock.

General questions

If you have any questions about paying your rent or other issues, please contact Vestide by e-mail: info@vestide.nl.

Follow-up accommodation

You can find the registration form on our website www.vestide.nl. After filling out the form, a confirmation of your registration data, along with your registration number, will be sent to you via e-mail. You need your registration number and your date of birth to access your personal page,

which allows you to respond to our range of available accommodation. Vestide allocates the accommodation available on the basis of acquired registration time. Those with the longest acquired registration time are helped first. You have to actively seek accommodation by yourself to respond on an available accommodation via our website. Please read the “Rules of the game” on our website.

Ventilating your accommodation

Keep ventilation ducts and holes open and clean

Every accommodation has air vents on the outside. That can be a vent or folding window in the facade of the house. These openings regulate the ventilation between the inside and outside and for the removal of dust. Keep the holes free of dirt, insects or plants.

Good ventilation is very important. In every accommodation humidity exists. If there is insufficient ventilation the paint will peel off and the walls in the bathroom will turn black. Also for safety reasons ventilation is important: always keep a window open in the kitchen in case of a geyser without exhaust pipe.

These are the basic rules for good ventilation

Bedroom/living room: open a window slightly ajar when one or more persons are present for a longer period of time, not only during the day but also during the night.

The living room: open the window for 15 to 30 minutes before going to bed. During airing the living room turn the heating down or off.

Note: Constant ventilation and airing every now and then is both necessary, it is not possible to replace one with the other. While taking a shower as well as half an hour afterwards it is necessary to air otherwise the extraction duct will not work. This may be done by opening a window ajar. In case the bathroom does not have a window there should be a big chink under the door; do not close off that chink! In case of mechanical ventilation during cooking or showering use the ventilator at full power. If you are not using kitchen or bathroom use the ventilator at half power.

To limit the daily damp production it is important that the last person who uses the shower wipes the walls and shower curtain. Hang the wet towel outside the bathroom to dry.

What to do to prevent condensate or mould on walls and/or ceilings

Ventilate regularly also when there is no one in the room; preferably leave two windows open slightly ajar, if possible directly opposite each other. In case of central heating: leave the thermostat at 20-21 degrees Celsius. In case of a mechanical ventilation: leave it on at all times as well as opening a window slightly ajar. Furniture like cupboards should stay 5 cm from the wall.

We advise you not to hang washing to dry in the living room because that will leave a lot of moisture.

Winter time

In the winter it is possible that the pipes of the central heating and water supply will freeze.

We ask you to prevent the pipes from freezing. Make sure that the central heating is on, especially when you are not at home but for instance on holidays. The thermostat of the (electrical or gas) heating system has to be at 15 degrees day and night, in all the rooms.

If there is an outside tap, it needs to be drained.

Thank you for your cooperation.